

ORGANIC WASTE COLLECTION SERVICE

FREQUENTLY ASKED QUESTIONS

FOOD ORGANICS and GARDEN ORGANICS (FOGO)

1. *Would the introduction of a FOGO service mean I would get a new bin?*

Yes, a third green lidded FOGO wheelie bin would be delivered, that will be serviced weekly in the same way that your current waste and recycling bins are serviced.

2. *Will Council provide a caddy/caddy liner for free?*

This will be a consideration when developing a proposed service model.

3. *How regular will the FOGO bin service be?*

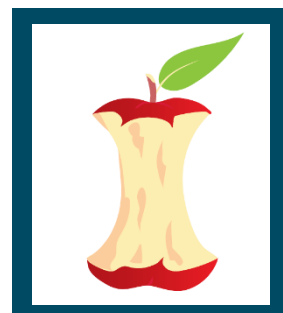
Bins containing food waste (putrescible) are required to be serviced weekly.



4. *Can we put garden waste and food waste in the FOGO bin?*

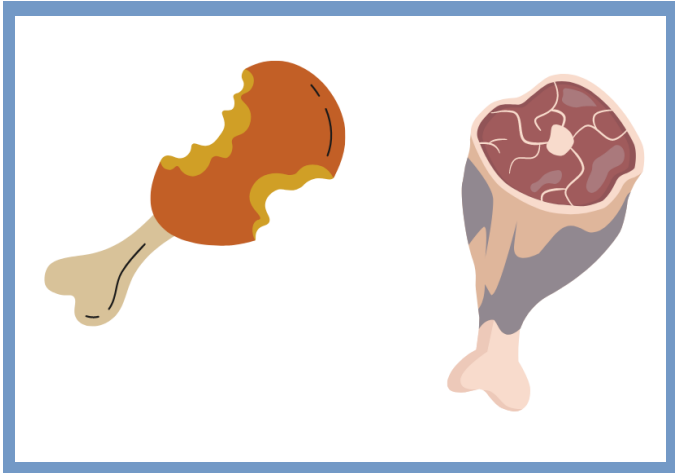
The acceptable waste types are still being considered. An example from other Councils that provide an organics collection service is below:

- a. All Food scraps
 - Fruit and vegetables scraps including Citrus and onion
 - processed foods that is out of date (as long as the packaging is removed)
 - Meat, chicken, egg, eggshells, wheat, dairy, fish, poultry, coffee grounds and
 - Any unfinished meals that would otherwise have gone to the red lidded bin
- b. Garden waste
 - Grass clippings
 - Weeds, plants, shrubs, and vines
 - Tree and bush pruning's
 - Palm fronds
 - Dead trees or part trees
 - Palm trees
 - Roots with minimal soil attached.



5. *Can we put meat waste in the FOGO bin?*

Most organics collection services allow for meat, chicken, poultry, eggs or any dairy products to be placed in FOGO bins.



6. *What can't we put into the FOGO bin?*

Here are a few examples of the things that are commonly not accepted in FOGO bins.

- Animal Waste such as Organic kitty litter, Pet faeces, animal fur and Hair
- Fibre-based materials- such as bamboo, timber and cardboard packaging Cutlery, coffee cups paper towels and serviettes
- Compostable or biodegradable plastic products or bags
- Vacuum cleaner dust, washing machine and dryer lint.
- Disposable baby and make up wipes including the ones labelled biodegradable
- Tea bags and coffee pods
- Textiles and fabric



7. *How much will the service cost?*

The cost for the program is still to be determined based on the final model selected for its operation. The current anticipated waste charge for an organics collection service could be approximately \$85 per year or \$1.63 per week.

8. *Why is Council charging me extra for FOGO collection when I am already paying my rates?*

The provision of additional services costs Council to implement and manage.

9. *Are we doing a trial first?*

The implementation of a trial will be considered in investigating a suitable model for the Fraser Coast. The outcomes of trials conducted by other Qld Council's will assist in determining the system for FCRC.

10. *Why are we waiting until 2025?*

The introduction of any new Council service requires a lot of planning and consideration to ensure effective implementation and value for the community.

The time required is to allow Council to do thorough investigation on topics such as community needs, processing cost, contamination issues, participation rates, collection and processing arrangements, resourcing, procurement etc.

11. Is there another council we are modelling our FOGO service on?

Research on a wide range of existing local government organics collection services will be considered in developing a suitable model for FCRC.

Council’s Waste team have worked closely with other local Council’s with similar demographics and size such as Tweed, Rockhampton and Penrith who have had different approaches to implementing their FOGO bins.

It is too early in the investigations to know whether we will follow a model that has already been proven successful or whether FCRC will integrate a few different ideas from other Councils that works best for FCRC to reduce contamination and maximise landfill diversion.



12. What will the Council do with the FOGO waste?

FOGO waste will generally be processed into a soil enhancing product for application in the agriculture industry such as large-scale crop farms.

Once the FOGO waste is collected, it gets checked for contamination after which it will undergo a composting process under high temperature.



13. How will they monitor what goes in the bins, and what repercussions will there be for the wrong waste in the wrong bins?

The current approach to behaviour change and enforcement includes education and awareness campaigns. Council will follow a similar approach for the roll out of the FOGO bins.

