

Paterson Waste Service Engagement FACT SHEET

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Overview

Council is seeking public comment on whether residents in the Paterson area (outside the current defined waste collection area) wish to receive a paid waste and recycling service.

Background

Paterson is currently outside of the waste defined collection area; and property owners are not eligible for a waste and recycling kerbside collection service. All Paterson property owners pay an annual waste management utility charge, \$123.30 (2023/2024), which contributes towards the ongoing maintenance and upkeep of waste facilities throughout the Fraser Coast Region. By paying this annual fee, property owners are also eligible for waste disposal vouchers each year. These vouchers enable the disposal of 240L's (one standard wheelie bin) worth of rubbish at a time (with no charge).

Cr Phil Truscott has recently received feedback from Paterson residents requesting a waste service to commence. Council has resolved to undertake consultation with the residents in the area to determine the level of support for a paid waste and recycling service.

Please note if a kerbside collection service is established in Paterson, property owners will have to pay an additional \$294.30 per year (2023/2024 fees) for the service and the charge will apply to all serviceable property owners within the expanded waste collection area. Please review section below for more information on how fees and charges would change and what services would be included.

What do I need to know?

What do I pay now as a resident outside the waste collection area?

Currently a resident who lives outside the defined waste collection area pays the following fees and charges:

- \$123.30 Waste Management fee per annum (2023/2024 fees and charges)

These fees entitle the resident to the following services:

- Residents can manage their own waste
- Residents are eligible for waste vouchers which allows them to dispose of the equivalent of one standard wheelie bin (240L) per voucher
- Residents contribute towards ongoing maintenance and upkeep of waste facilities.

How will my fees and charges change if I have a paid waste and recycling collection service?

Residents would pay the following fees for a waste collection service:

- \$417.60 per annum – which equals an additional \$294.30 per annum (2023/2024 fees and charges)

These fees would entitle the resident to the following services:

- Residents would receive a weekly waste and fortnightly recycle bin service (bins included)
- Replacement bins at no extra charge
- Bins will need to be placed kerbside of the property on the designated service day
- Residents would have the opportunity to request an additional service, for a small fee, at the busier times of the year (i.e Christmas)

How can I have my say?

To facilitate this engagement Council will be undertaking a survey through Council's engagement hub platform, which will run **Monday 30 October to Sunday 19 November 2023 (closing 11:55pm)**.

The community are encouraged to visit the project page and register to keep up to date and participate in the engagement project: <https://frasercoast.engagementhub.com.au/paterson-waste-services>



If available, would you support a paid waste and recycling service in your area?

Have Your Say Now!



Alternatively, requests for a hard copy of the survey can be made by contacting Council on the details provided in the **'Who do I contact'** section.

Timeframes



Paterson Area

The Paterson suburb area is outlined below:



Who do I contact?

Should residents and property owners wish to discuss the project with Council staff please contact the **Waste Services Team** on the details below.

Contact Information

Waste Services Team

Email: waste.services@frasercoast.qld.gov.au
(Subject line: **Paterson Waste Service Engagement**)
Phone: 1300 79 49 29