

Frequently Asked Questions

How is Council going to minimise impacts?

Council is committed to minimising impacts to the community, businesses and airport services. All works will be monitored closely by Council with regular communication with stakeholders and nearby residents and businesses.

How do I stay informed?

Register to stay informed

If you are using engagement hub for the first time, please click on the register button (or <https://frasercoast.engagementhub.com.au/register>) to create an account. When prompted, create a username and password of your choice and provide a valid email address. **Please also choose Airport Renewal Project** – so we know you are interested in the Airport project specifically.

If you have already registered and wish to be included in project updates, please update your preferences by following this link: <https://frasercoast.engagementhub.com.au/>

Why should I register for updates through Engagement Hub?

Residents and Stakeholders are encouraged to register through this project page to keep up to date with the details of the project, meetings and any other relevant information prior and during project works. This page will be a resource for community members and stakeholders to keep up to date during the project. Council will provide fortnightly updates through the project page for residents and stakeholders during the project.

<https://frasercoast.engagementhub.com.au/fraser-coast-airport-renewal-project>

Community Meetings

Due to the Covid-19 restrictions in regards to public gatherings Council has been unable to hold large community meetings. However, with restrictions easing, Council will evaluate the community needs throughout the project and hold meetings when required within restriction guidelines. Council will continue to ensure that residents and stakeholders are adequately informed throughout the process.

Letters to Residents

In July Council wrote to residents and stakeholders to update them in relation to the project and timeframes.

The Project

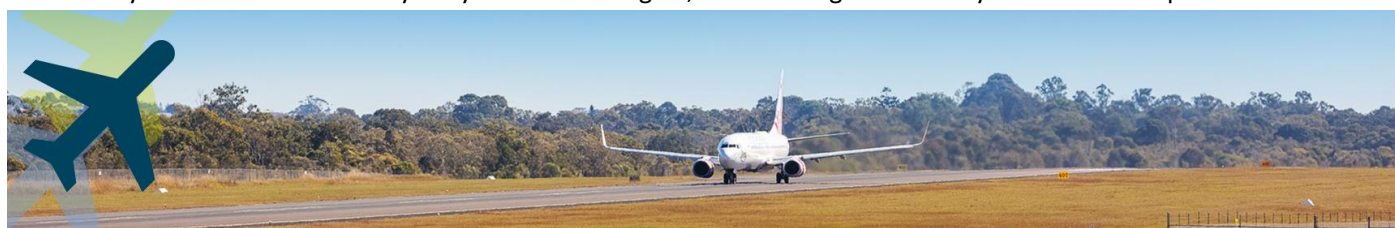
Why is the project important?

These works are vital to the airport's infrastructure, so that the Airport continues to meet the required national design and safety standards for the continued service to residents and visitors of the Fraser Coast. With regular flights to and from the Hervey Bay Airport to Brisbane, Sydney and local tourism destinations carrying (approximately) 180,000 passengers a year, it's vital the Airport continues to meet necessary design and safety standards.

The last major upgrade of the Hervey Bay Airport was almost 15 years ago when the runway was lengthened to allow for the introduction of jet services to Sydney, with an external review finding a runway and lighting renewal is now needed.

When will works start?

The works will take approximately 11 months to complete with works being undertaken concurrently in two main stages (subject to delays). The **first stage** of the project will improve lighting with the work expected to start by the end of July 2020. The **subsequent stages** (due to start September 2020) will involve reconstructing the runway pavement, rejuvenating the taxiway to the terminal used by daily commercial flights, and creating connectivity with the Avion precinct.



Stages

The total works will be delivered concurrently, in two main stages, over the next 11 months (subject to any delays). The majority of the **lighting upgrade** will be undertaken first with works expected to start by the end of July and be completed by early September. The lighting upgrade work will be done during the day and night. The night works are to minimise impacts to flights.

The **subsequent stages** will involve overlaying the runway pavement, and rejuvenating the taxiway and aprons to both the terminal used by daily commercial flights and to the Avion precinct. The majority of this work on the runway, taxiway and aprons will have to occur at night, with some day works. This is to avoid disruption to flights and minimise impact on residents and visitors using commercial passenger flights.

Flights, Traffic and Noise

Will my flights be delayed?

No disruptions to Sydney or Brisbane flights are **expected** as a result of the runway and lighting works. However, normal flight delays can occur for many reasons e.g. delays caused by flights leaving Sydney or Brisbane later than scheduled. **Passengers should contact their airlines directly with any queries on flight times**, either during the project or at any other time. **(*Please note this is not withstanding the current covid-19 restrictions and flight schedule).**

Will there be any road closures at the airport?

Council does not envisage any road closures for the duration of the project, but there will be an increase in traffic around the airport vicinity during the **second stage** of the works.

Will traffic to and from the Airport be affected?

Traffic to and from the Airport will not be affected during daylight hours and during normal flight times. The main body of work is to be done during the night when no flights are scheduled.

What measures has Council taken to minimise noise and dust during the project?

Council has taken several measures to ensure that noise and dust are kept to a minimum during the project. The majority of the works will be done at night to minimise disruption to the community and the main areas of work are well away from residential zones.

Some of the mitigation strategies for noise on equipment, include (but not limited to):

- Muffling of or replacement of reverse beepers with squawkers (less noise than beepers)

Economic Impact

What impact will the project have locally?

The project will provide a massive boost to our local accommodation providers and local businesses like restaurants and cafes with up to 200 people working on the project for up to 11 months.

There will be significant employment opportunities for local contractors to be engaged for civil works, traffic control and machinery operations, while materials and equipment will be sourced and hired from local suppliers.

Who do I contact?

Should residents and stakeholders wish to discuss the project with Council staff please contact the Project team on the details below.

Contact Information: E | enquiry@frasercoast.qld.gov.au (Subject line: **Airport Renewal Project**) P | 1300 79 49 29

Urgent Enquiries: Business Hours P | 1300 79 49 29

After Hours (once works commence) P | 1300 79 49 29