

Other Areas Waste Service Engagement FACT SHEET

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Overview

Council is taking the opportunity in preparation for the new **Waste Collection Contract 2022** to ask Fraser Coast property owners, outside the current defined waste collection area, to **express their interest** in the possibility of receiving a paid waste service. These **expressions of interest** will be considered in the preparation for the new collection contact and its tender process. **Please note** the section on how fees and charges would change and what services would be included.

What do I need to know?

What do I pay now as a resident outside the waste collection area?

Currently residents (outside of the defined waste collection area) pay the following fees and charges:

- \$105.00 Waste Management fee per annum (noting these charges are the 2020/2021 fees and charges)

These fees entitle the resident to the following services:

- Residents can manage their own waste
- They are eligible for up to 24 waste vouchers which allows them to dispose of the equivalent of one standard wheelie bin 240L per voucher

How will my fees and charges change if I have a paid waste and recycling collection service?

Residents would pay the following fees for a waste collection service:

- \$355.20 per annum – which equals an additional \$250.20 per annum (noting these charges are the 2020/2021 fees and charges)

These fees would entitle the resident to the following services:

- Residents would receive a weekly waste and fortnightly recycle bin service (bins included)
- Replacement bins at no extra charge
- Bins will need to be placed kerbside of the property on the designated service day
- Opportunity to request additional service for a small fee at the busier times of the year (i.e Christmas)

***Please note: If a kerbside collection service is added** property owners will no longer be eligible for waste disposal vouchers and the mandatory service charge will apply to all eligible property owners within the expanded waste collection area. **Further engagement will be undertaken closer to the time of the new contract** – this engagement is **only to identify expressions of interest** in preparation for the new contract.

Timeframes





If available, would you support a paid waste and recycling service in your area?

Have Your Say Now!



How can I have my say?

To facilitate this engagement Council will be undertaking a survey through Council's engagement hub platform, which will run **Monday 7 September to Sunday 27 September (closing 11:55pm)**.

The community are encouraged to visit the project page and register to keep up to date and participate in the engagement project:

<https://frasercoast.engagementhub.com.au/waste-services-owanyilla-and-other-areas>

Alternatively, requests for a hard copy of the survey can be made by contacting Council on the details provided in the **'Who do I contact'** section.

Who do I contact?

Should residents and property owners wish to discuss the project with Council staff please contact the **Waste Services Team** on the details below.

Contact Information

Waste Services Team

Email: waste.services@frasercoast.qld.gov.au

(Subject line: Other Areas Waste Service - Expression of Interest)

Phone: 1300 79 49 29